



IMPORTANT

As you may be aware, our Governor's Executive Order prohibiting the disconnection of utilities, for non-payment of utility bills, expired on August 14, 2020. We understand that some of our customers have experienced financial hardship as a result of the current health pandemic. Recognizing this, we are offering you a payment plan that, if kept on schedule, along with staying current on all future bills, would prevent you from becoming eligible for the disconnection of your water service. We highly encourage you to apply for a payment plan if you are unable to pay your total balance, both current and past due, that will be on your September bill. Applications are available online (www.chestertonin.org) or available for pick up at our billing office at 1490 Broadway. If you do not apply and have an outstanding balance after the October 7th due date, you will become eligible for disconnection of your water service.

We really do not want to disconnect water service to any of our customers, so please take advantage of this plan, if needed. Payments can be set up for two (2) to twelve (12) months.

Please contact the Utility Billing office with any questions at (219) 926-1572.

Applications are DUE BY October 2, 2020.

For those that may need financial assistance, please contact the following resources for information:

- Westchester Township Trustee
 - 100 W. Indiana Ave., Chesterton, IN
 - 219-926-1405
- COVID-19 Resource Guide
 - General Assistance / Utilities
 - Call 211